



June 10, 2019

Dear Animas Customer,

### **Animas Exiting the Market**

As you are aware, Animas is exiting the insulin pump market. It is necessary that you make a change to your pump provider now. We have partnered with Medtronic to make the transition as smooth and simple as possible. We want you to be aware of the **important information below**:

- **Animas Supplies Ending**

Animas pump supplies will not be available from Animas or Medtronic after **September 30, 2019**. This includes cartridges, infusion sets, cartridge caps, battery caps and other accessories for Animas pumps. Please note that you should not use products beyond the expiry date printed on the packaging.

- **Animas Exchange Program Ending**

If your Animas pump is in-warranty,\* you are eligible<sup>†</sup> to exchange it for the MiniMed™ 630G or MiniMed™ 670G<sup>‡</sup> pump *at no cost to you* through the Animas Exchange Program. This program ends **September 30, 2019**.

Sign up for the Animas Exchange Program at [MedtronicDiabetes.ca/aep](http://MedtronicDiabetes.ca/aep) or contact Medtronic by calling 800-284-4416. Medtronic also has a pump supply trade-in offer<sup>§</sup> and CGM offers available to make your transition easier.

### **Act Now – Time is Running Out**

We know it never seems like a good time to make the change, but we urge you to take advantage of the Animas Exchange Program to avoid any interruption to your pump therapy. Ultimately, the choice of therapy options is yours, but the goal of our partnership with Medtronic is to ensure your transition to another pump goes as smoothly as possible.

Sincerely,

Animas Canada, a division of Johnson & Johnson Inc.

\*Refer to your Pump Owner's Booklet for warranty information.

<sup>†</sup>The Animas Exchange Program is available to customers who have 60 days or more remaining on their Animas warranty. The expiration date on your Animas warranty remains the same and will be transferred to your Medtronic pump. See [MedtronicDiabetes.ca/aep](http://MedtronicDiabetes.ca/aep) for Terms and Conditions.

<sup>‡</sup>The MiniMed™ 670G system is indicated for those 7 years of age and older living with Type 1 diabetes.

<sup>§</sup>Customers participating in the Animas Exchange Program can receive up to three boxes of Medtronic infusion sets and reservoirs at no cost with the return of the equivalent boxes of Animas infusion sets and cartridges. The exchange of supplies will be provided in equivalent amounts at a 1:1 exchange ratio per box. Limited Time Offer. Terms and Conditions apply and are subject to change without notice. Contact Medtronic for specific details.

You are receiving this material because our records indicate you currently have an Animas pump. Visit [Animas.ca/privacy](http://Animas.ca/privacy) to view the Privacy Policy. If you are no longer using an Animas pump, please let us know by calling (877) 937-7867 so that we may update your record.

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