



October 5, 2017

Dear Valued Animas® Customer,

We understand the trust and confidence you place in our products and company, and we recognize that you rely on our products to provide critical care and maintain your day-to-day health. It is, therefore, very important that you have accurate information about a recent announcement made by Animas Corporation and understand what it means for you and your diabetes care.

We are writing to inform you that we intend to discontinue the manufacture and sale of Animas® Vibe® and OneTouch Ping® insulin pumps, close operations and exit the insulin pump business. This decision was extremely difficult and comes following an extensive exploration of all other options for the Animas business.

We have selected Medtronic as our partner-of-choice to facilitate a seamless insulin delivery system transition. One of the reasons we selected Medtronic as our partner-of-choice is because of its strong track record providing outstanding patient care and support. For over 30 years, Medtronic has been a global leader in the treatment of those living with diabetes, and we are confident that they will provide outstanding support to you and your healthcare team.

If you are currently using an Animas pump and pump supplies, you will continue to receive pump support and services from Animas, through a transition period. Specifically, Animas will continue to provide customer service, training and warranty support, including providing pump supplies that are used in conjunction with the Animas® Vibe® and OneTouch Ping®, through a transition period.

In order to enable Medtronic to provide you with options to purchase or receive a Medtronic pump in the future, we need to disclose to Medtronic personal information that Animas has about you relating to your pump, including the date on which you ordered your Animas® Vibe® or OneTouch Ping® insulin pump and other related products.

If you wish to have the above personal information disclosed to Medtronic, you must call us at (800) 552-5925.

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Here's a summary of what it means if you agree to have your information disclosed to Medtronic:

- Animas has discontinued the sale of all Animas® Vibe® and OneTouch Ping® insulin pumps, effective immediately.
- If you are on a pump with a warranty that expires on or after September 30, 2019, you will be contacted by a member of the Medtronic transition team concerning the option to transfer to a Medtronic 630G insulin delivery system at no cost.
- If your warranty is still in effect now, but expires prior to September 30, 2019, Animas will continue to honor your warranty and provide pump support until your warranty expires and you transition to a new pump. Medtronic might contact you to see if you have any questions or require more information about Medtronic pumps. In any event, when your pump warranty is about to expire, we encourage you to contact Medtronic to explore your options by visiting www.medtronicdiabetes.com/Animas or contacting Medtronic at (800) 284-4416.
- If you currently use Lifescan, Dexcom or Diasend products, continue to use them. You will receive the same customer care. You and your healthcare provider can also visit www.animaspatientsupport.com for more information.

If your pump is not under warranty, you may explore your options by visiting www.medtronicdiabetes.com/Animas or contacting Medtronic at (800) 284-4416.

Our number one priority is ensuring you have a seamless experience and continuity of care as you transition to Medtronic. Of course, you should work with your doctor to decide which insulin delivery system is right for you. Please reach out to the Animas Customer Care team at (800) 552-5925 if you have questions.

We are incredibly grateful for your trust, confidence and loyalty and for the opportunity to help you with your diabetes care.

Sincerely,

Animas Corporation

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